

Invoice Dispute Form

Submission Date: _____

General Customer Information:

General Shipment Information:

Company: _____

Carrier Name: _____

Contact: _____

BOL Number: _____

Phone: _____

PRO Number: _____

Email: _____

ELI Invoice Number: _____

Dispute Amount: _____

This dispute is hereby filed for :

- Service/Accessorial
- Invalid Re-Weigh
- Invalid Re-Class
- Other

Name of Service/Accessorial: _____

Original Weight: _____ Invoiced Weight: _____

Original Class: _____ Invoiced Class: _____

Please describe below

Dispute Statement:

NOTE: Re-class and re-weigh disputes should be supported by the following documents.

Failure to include sufficient documentation may delay conclusion of the claim.

Documentation/proof of original weight:

- Original product pick list, product catalogue detail, or weigh bill.*

Documentation/proof of original class:

- Original product pick list, product catalogue detail, or product invoice

Your Signature: _____

Email to: support@exp-logitics.com

Fax to: 877-842-2270

Express Logistics will assist in the handling of disputes. This will entail Client providing information to Express Logistics for the dispute filing to the specified carrier. Express Logistics will not be responsible for any claims that are denied for any reason by the specified carrier. Client agrees to pay the freight, as invoiced, to Express Logistics. If Express Logistics recovers any costs for Client, Express Logistics will issue 100% of the dispute amount back to Client. Express Logistics cannot be held responsible for any type of liability.