



866.470.2776
www.exp-logistics.com

Invoice Dispute Form

Submission Date: _____

Customer Information

Company: _____
Contact: _____
Phone: _____
Email: _____

Shipment Information

Carrier Name: _____
BOL Number: _____
PRO Number: _____
Invoice Number: _____
Dispute Amount: _____

This dispute is filed for:

- Service/Accessorial
- Invalid Re-Weigh
- Invalid Re-Class
- Other

Name of Service/Accessorial: _____

Original Weight: _____ Invoiced Weight: _____

Original Class: _____ Invoiced Class: _____

Dispute Statement

**NOTE: Re-class and re-weigh disputes should be supported by the following documents.
Failure to include sufficient documentation may delay conclusion of the claim.**

Documentation/proof of original weight:

- Original product pick list, product catalogue detail or weight ticket

Documentation/proof of original class:

- Original product pick list, product catalogue detail, product invoice, or picture of product

Express Logistics will assist in the handling disputes. This will entail Client providing information to Express Logistics for the dispute filing to the specified carrier. Express Logistics will not be responsible for any claims that are denied for any reason by the specified carrier. Client agrees to pay the freight, as invoiced, to Express Logistics. If Express Logistics recovers any costs for Client, Express Logistics will issue 100% of the claim amount back to Client. Express Logistics cannot be held responsible for any type of liability.

X _____ Signature

The foregoing statement of facts is hereby certified as correct.

Submit:

Email: support@exp-logistics.com

Fax: 877.842.2270